

Capital Consortium

Dane County Office Resource Sheet

CASE INFORMATION ONLINE:

Go to access.wi.gov to:

1. Find out if your case is open and the amount of your benefits.
2. Report changes in your case.
3. Do your review for BadgerCare, FoodShare, Medicaid, or Child Care.
4. Complete and submit your six-month report form.
5. Apply for another program.

To download the MyACCESS app, go to access.wi.gov, Google Play, or App Store.

If you do not have a computer, you may use one at the Job Center: **1819 Aberg Ave., Madison, WI 53704**

CAPITAL CONSORTIUM CALL CENTER: 1 (888) 794-5556 from 8 AM – 4 PM for:

- Information on programs and how to apply
- To reschedule an appointment (or you may email apptscheduling@countyofdane.com)
- To report changes in your case (or send in writing with: name, case # or SSN, and phone number)

FAX OR MAIL VERIFICATION AND OTHER PAPERWORK TO:

Centralized Document Processing Unit (CDPU)

PO Box 5234

Janesville, WI 53547-5234

Fax: 1 (855) 293-1822

(Include the Document Tracking Sheet for faster service)

PLEASE READ YOUR LETTERS AND NOTICES CAREFULLY:

Reported changes are processed within 10 days. You will get a notice if your benefits change.

Once applications are processed (within 30 days), you will get a notice.

OTHER USEFUL NUMBERS:

- Questions or replacement card for medical benefits **Member Services** 1 (800) 362-3002
- To check FoodShare balance or replacement card **Quest Service** 1 (877) 415-5164
- Health Insurance Premium information 1 (888) 907-4455
- HMO Enrollment information 1 (800) 291-2002
- HMO Complaints 1 (800) 760-0001
- Dane County Child Support (608) 266-4031
- Aging & Disability Resource Center of Dane County **ADRC** daneadrc.org
2865 Sherman Ave., Madison, WI 53704 (608) 240-7400 or 1 (855) 417-6892
- Medical transportation **MTM, Inc.** 1 (866) 907-1493
- The Beacon—homeless day resource center thebeaconhelps.org
615 E. Washington Ave., Madison, WI 53703 (608) 826-8040
- Forward Service Corporation (W2) **FSC** 1 (855) 733-1311
- Job Service—Job Center of WI 1 (888) 258-9966
- Employment & Training Association **EATA** (608) 242-7402
- WorkSmart Network (608) 288-2459
- Find other resources in the community **United Way** 211